Connect EscalateFlow to ChatGPT web

Connect your EscalateFlow account to use its tools from ChatGPT web. You need access to custom MCP servers in your ChatGPT account or workspace.

Verified on 15 November 2026 in ChatGPT web (Plugins interface). Screenshots use English controls. Availability and labels can vary by account and workspace.

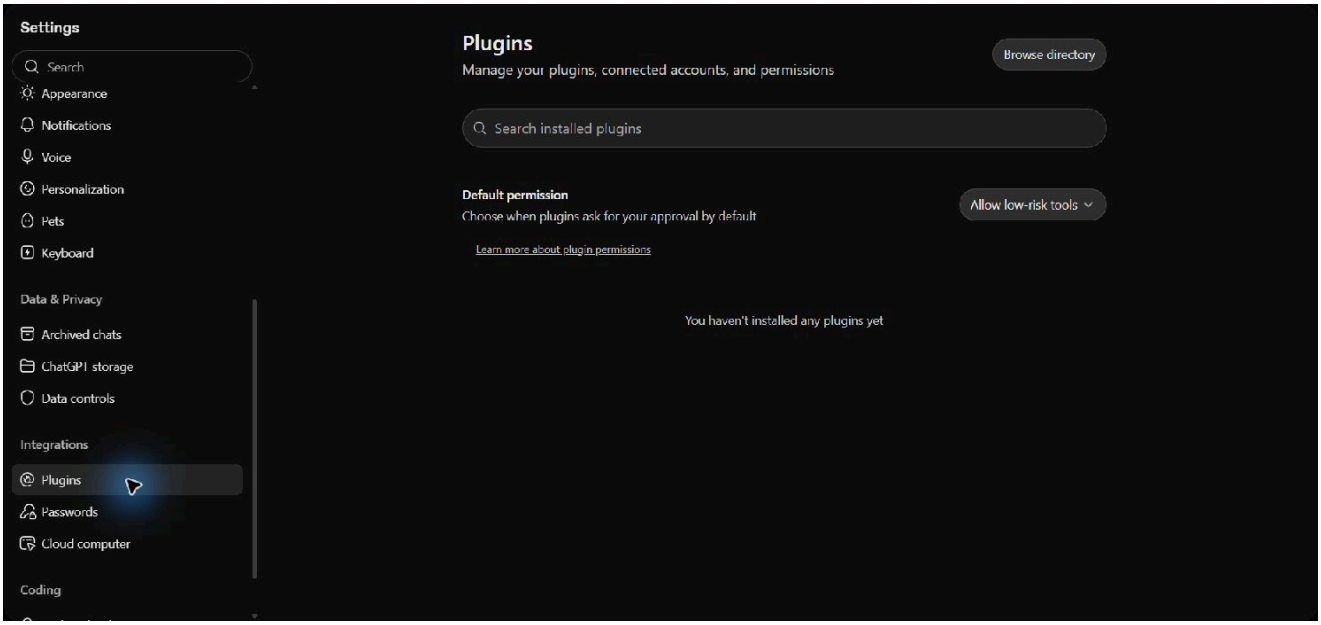
Production MCP URL — keep the final slash. OAuth does not require pasting an API key or Stripe credentials:

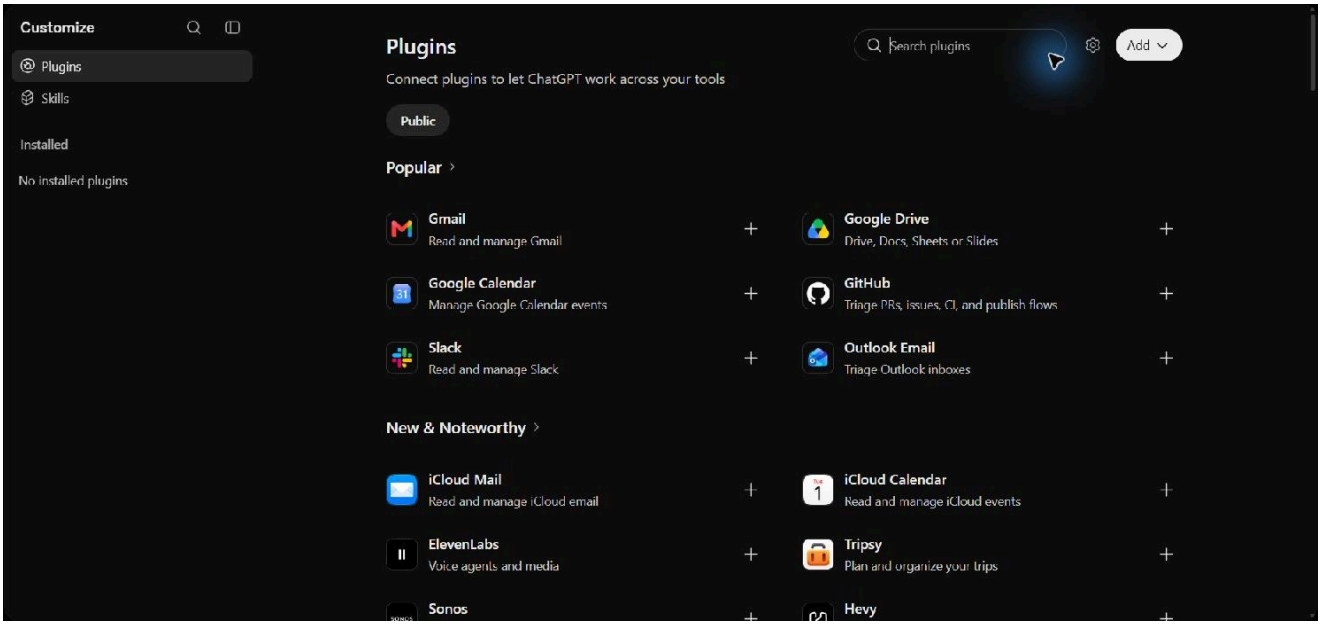
```
https://escalateflow.com/api/v1/mcp/
```

Step by step

1. Open Plugins

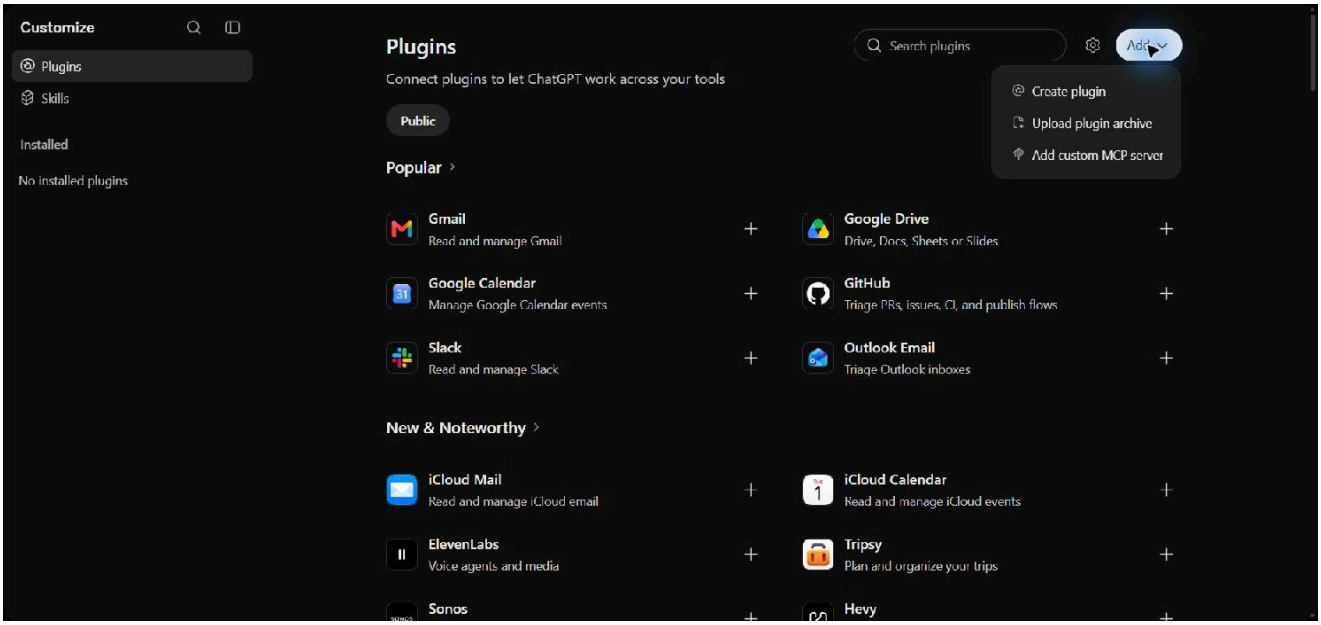
In ChatGPT web, open **Plugins**. The tested alternative is **Settings → Plugins → Browse directory**.





2. Add a custom MCP server

Select **Add** → **Add custom MCP server**.



3. Enter the connection details

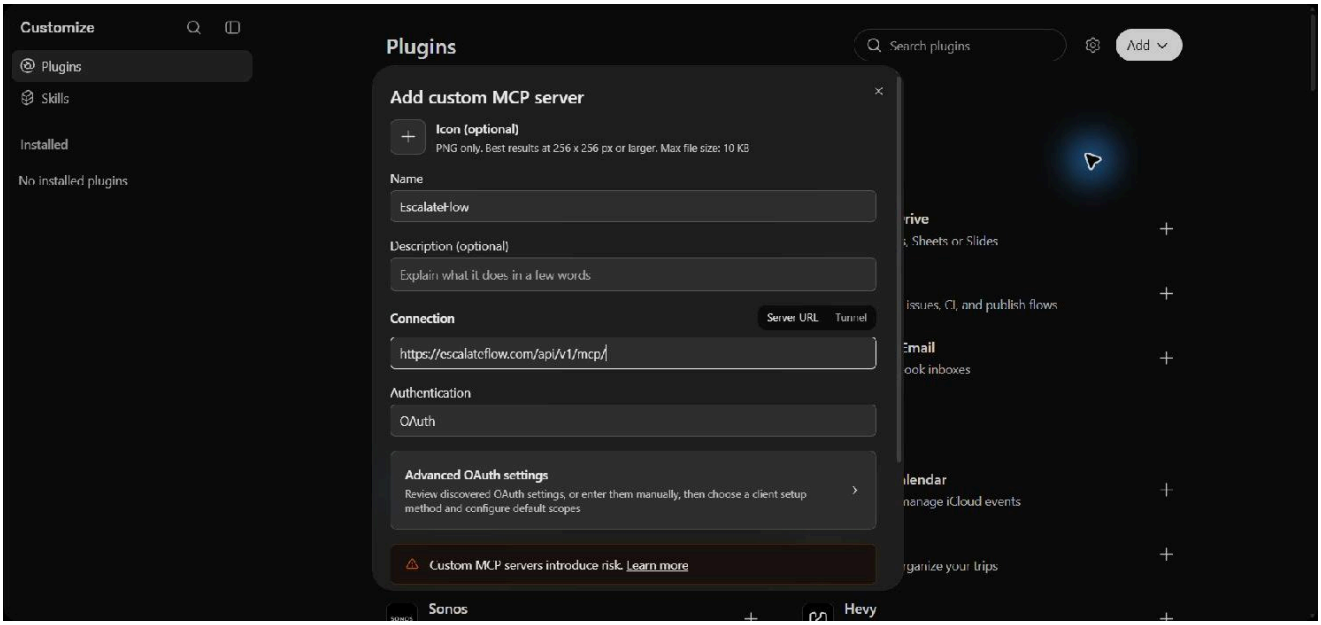
Name:

```
EscalateFlow
```

Connection: Server URL. **Server URL:**

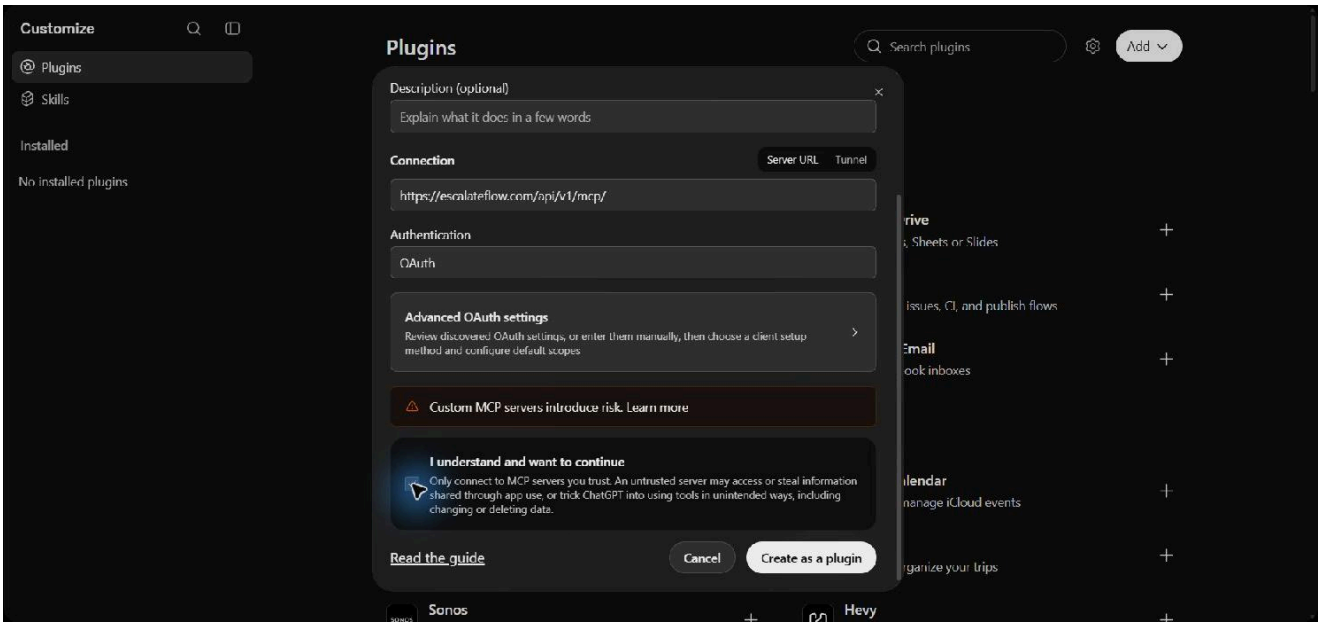
```
https://escalateflow.com/api/v1/mcp/
```

Authentication: OAuth. Icon and Description are optional. Keep automatic OAuth discovery; the tested flow did not need a manual client secret. This URL is production, including when you read this guide on staging. Do not paste an EscalateFlow API key, a demo key or Stripe credentials.



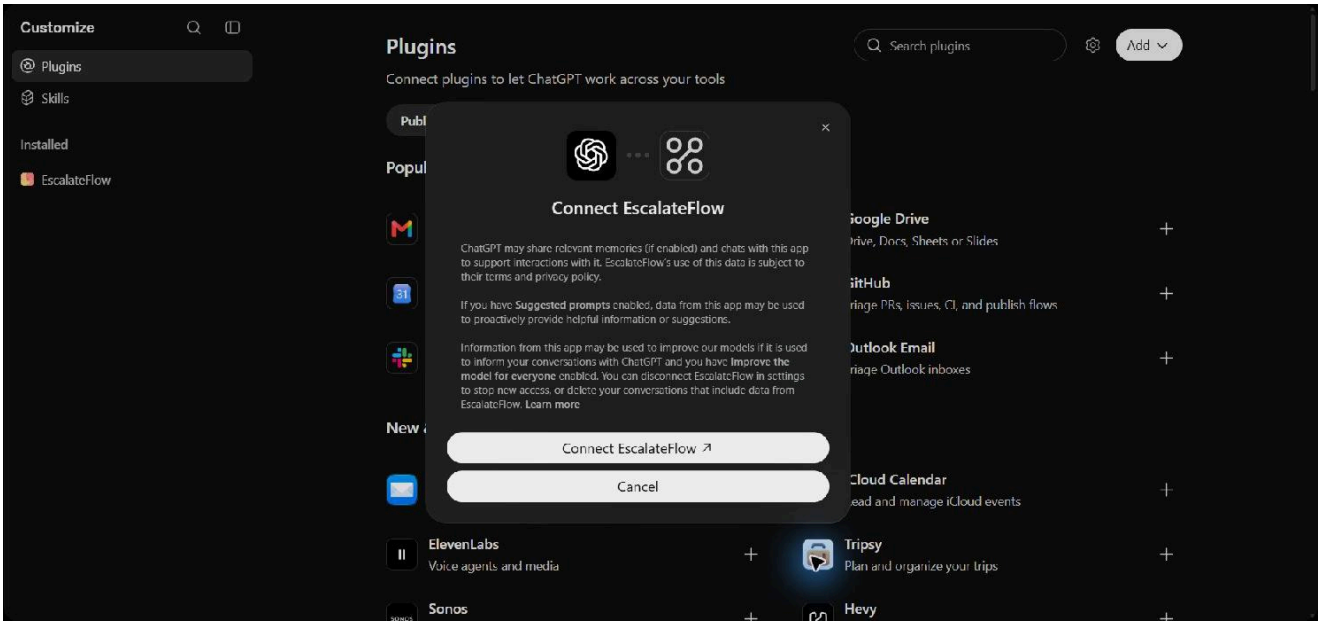
4. Create the plugin

Read the notice, select **I understand and want to continue**, then **Create as a plugin**. Allow a few seconds for creation.



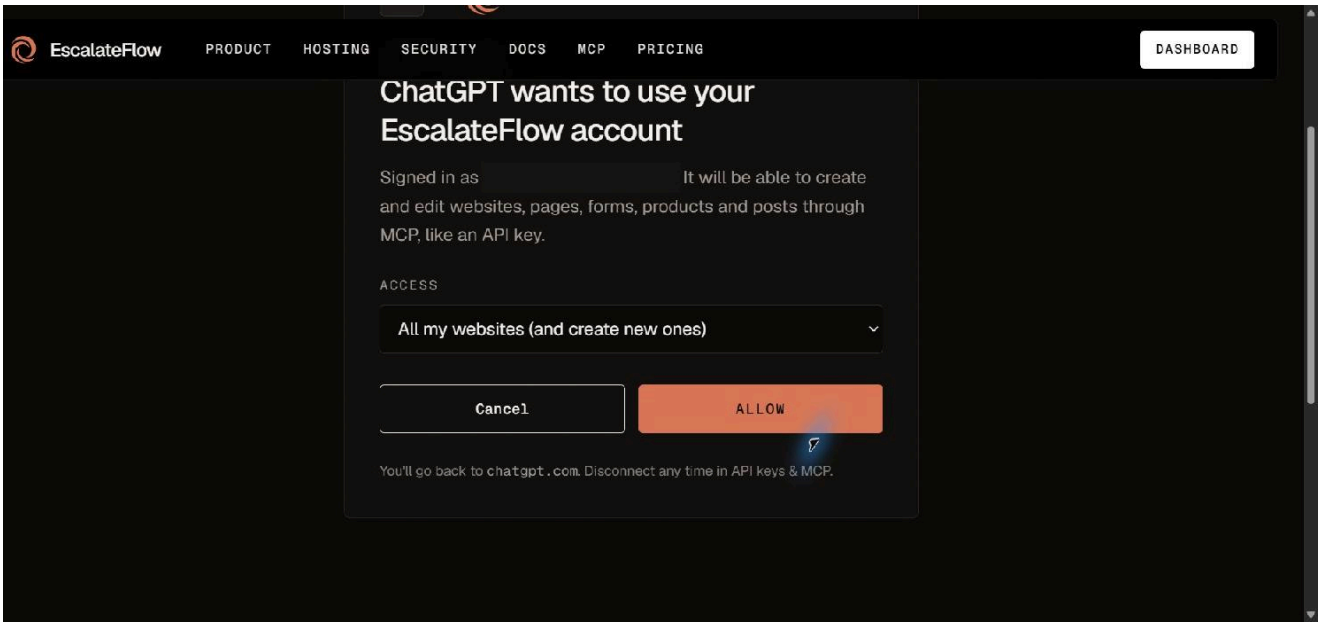
5. Connect your account

Select **Connect EscalateFlow** and sign in to the intended EscalateFlow account. Being listed under Installed does not mean the account is connected.



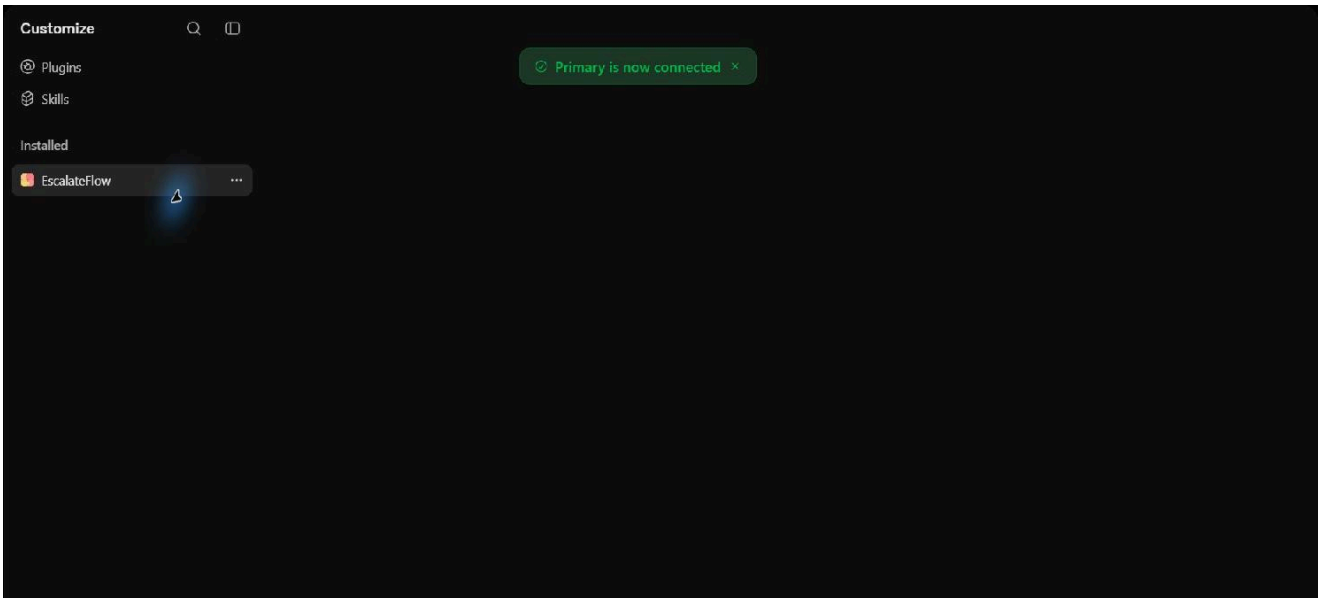
6. Review access and authorize

EscalateFlow asks whether ChatGPT may use your account. Review **Access** before selecting **Allow**. The verified choice, **All my websites (and create new ones)**, lets the connector create and edit resources; it is not a read-only permission. Authorize only if that scope is appropriate. The later test asks for reading only.



7. Confirm the connection

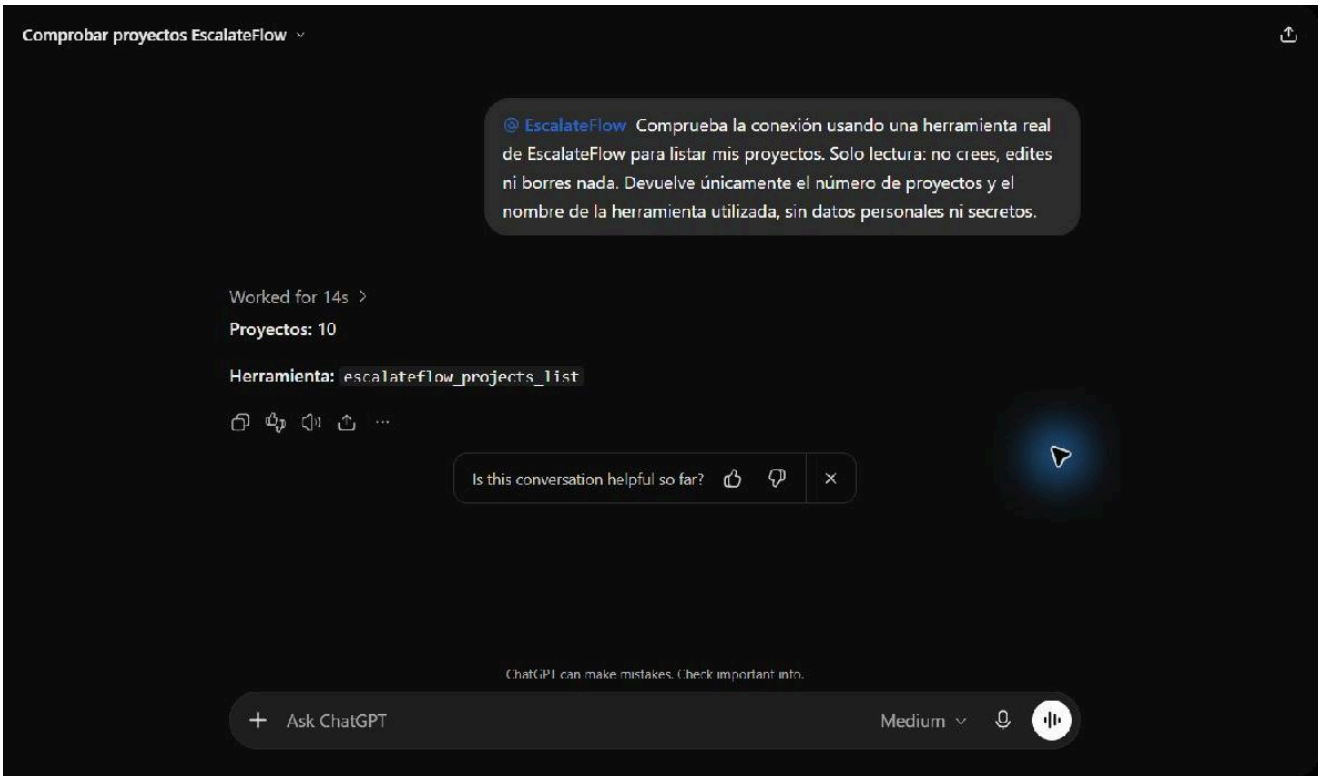
Back in ChatGPT, check for **Primary is now connected**. If the plugin is installed but disconnected, continue its connection flow instead of creating another copy.



8. Try it in a chat

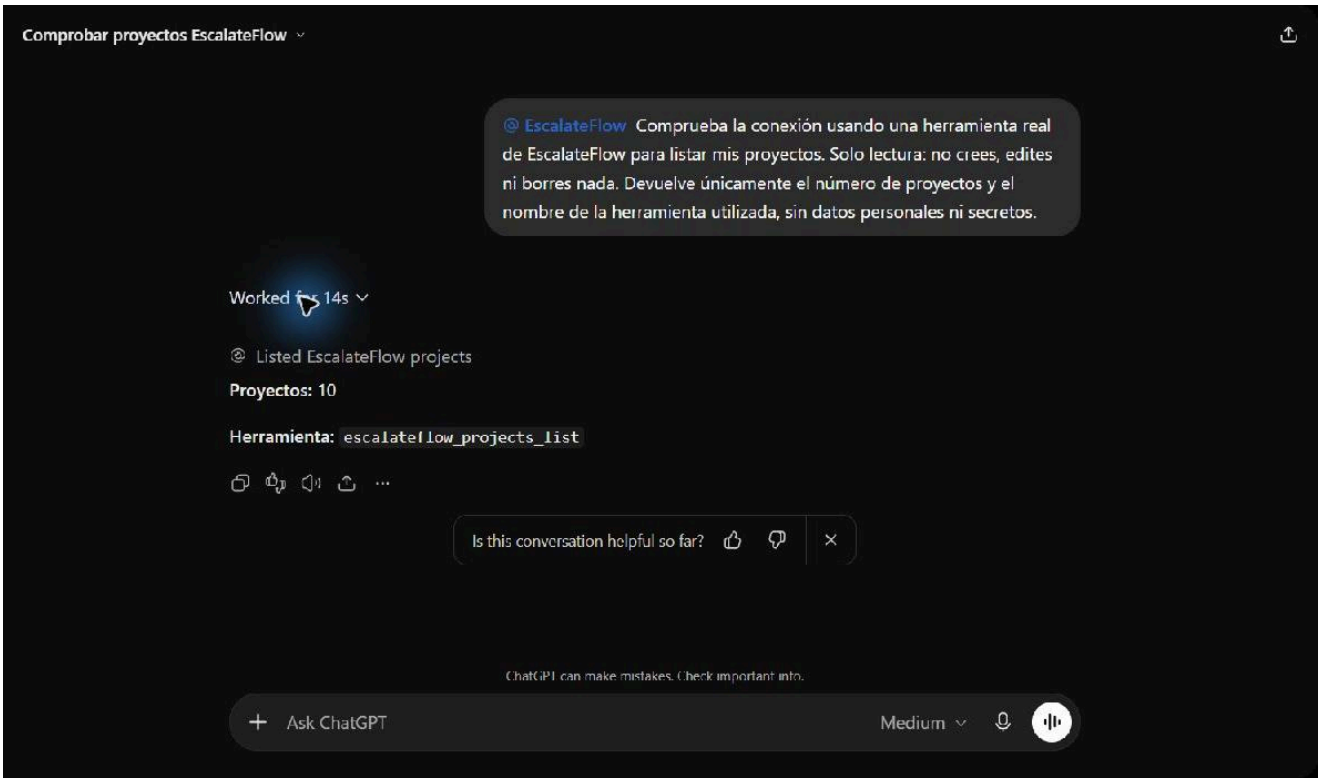
Open EscalateFlow under Installed and select **Try in chat**. Check that the new conversation includes the EscalateFlow mention. Copy this read-only request:

```
Check the connection using a real EscalateFlow tool to list my projects. Read only: do not create, edit or delete anything. Return only the number of projects and the tool name, without personal data or secrets.
```



9. Check the actual tool activity

Expand the activity (shown as **Worked for 14s** in this example). Look for **Listed EscalateFlow projects** and the tool `escalateflow_projects_list`. The count depends on your account: 10 was the example result, not a requirement. A textual claim without tool activity is not confirmation. This check covers connection and project listing, not every tool, refresh tokens or revocation.



Troubleshooting and disconnection

1. Add custom MCP server is missing

Check the current OpenAI custom MCP requirements and ask your workspace administrator about creation permissions. Access varies; this guide does not promise availability on every plan. The observed Plugins flow has its own acknowledgement, so do not assume older Developer Mode instructions apply.

2. Installed, but not connected

Open the existing EscalateFlow plugin and select Connect EscalateFlow. Finish sign-in and consent, then confirm the connection before using Try in chat.

3. OAuth error or MCP tool error?

Record the exact message and the phase: plugin creation, provider authorization, or a tool call after connecting. Use the endpoint above with its final slash. Do not include tokens, credentials or private project data when reporting an error.

4. Expired session or revoked access

Use Reconnect when offered, sign in to the intended account and review consent again. If instructed to disconnect and connect again, review the warning first. Repeat the read-only listing and inspect tool activity. Revoked EscalateFlow credentials cannot be restored by retrying a tool call.

Disconnect in ChatGPT: Settings → Plugins → EscalateFlow. If Connected accounts appears, open the account's more-options menu (•••); otherwise use Connection or the plugin menu. Select Disconnect. See OpenAI's account-management instructions. **Revoke in EscalateFlow:** open API keys & MCP, find the ChatGPT connector and select Revoke. Revocation stops its future access; reconnect and approve fresh access if needed.

For other clients, see Agent & MCP, the Claude guide and the tool reference.